2010 Professional Reliance Survey

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Williams Lake
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Overview

- Background
- Survey Contents
- Survey Respondents
- **Responses and key findings**
- **Summary and Conclusions**

Purpose of Survey

- Support *Advancing Professional Reliance*
- Assess current understanding and application of PR
- Identify barriers and opportunities to PR
- Guide development of workshops
- Provide a baseline for measuring success

Background

- 1st draft by RSI Operational Issues Forum (OIF) team
- Provincial team - collaboration by MFR, Licensees, and ABCFP.
- *SurveyMonkey*
- Invitations to resource professionals
- Open Sept. 7 to 26, 2010
- Anonymous entries

Survey Contents

7 Sections: 127 statements + comments

1. Respondent Information
2. Understanding of PR *
3. Application of PR *
4. ABCFP *
5. Personal Professional Practice †
6. Plans and Submissions *
7. Training and general comments

* agreement † frequency

Survey Respondents

1425 Respondents & 1900 Comments

RSI	RNI	RCO	Victoria
49%	34%	31%	10%

BC Govt	Licensees	Consultants	Other
55%	24%	18%	3%

RPF	RFT	FIT	PEng PAg RPBio Others
63%	30%	3%	10%

Coloured mean score tables

Section 2. Understanding Professional Reliance	Southern Interior Forest Region			
	SIFR	Consultants	Tenure holders	BC Govt
	Mean	Mean	Mean	Mean
8. I understand the meaning and application of professional reliance in the context of managing BC's forest and range resources.	80	79	84	77
9. I understand how forest professionals are held accountable to each other, their association, their employers and the public.	77	81	85	70
10. I can readily access or find information regarding professional reliance, accountability and practices.	73	74	79	70
11. I know whom to consult should I have questions regarding professional reliance, accountability and practices.	71	72	75	67
12. I have a good understanding of the respective roles and responsibilities of government, licensees, and professionals that combined constitute the professional reliance system.	68	64	73	67
13. I understand the differences between the legal obligations of professionals vs. the legal obligations of tenure holders.	73	75	78	69
14. PR is a shared responsibility of government, licensees, and professionals (including the ABCFP).	78	82	86	72
15a. PR will reduce transaction costs.	63	65	72	56
15b. PR will Lead to more efficient processes (e.g. plan submission and approvals.	67	70	80	59
15c. PR will lead to more efficient use of resources.	61	65	76	50
15d. PR will lead to more innovative practices.	59	66	70	49
15e. PR will lead to more effective application of risk management.	60	64	73	50
15f. PR will improve stewardship .	49	57	66	35
15g. PR will increase public understanding, confidence and trust in professionals.	46	50	60	36

Ave. scores based on:

100 = Strongly disagree 75 = Agree 50 = Neutral

25 = Disagree 0 = Strongly Disagree

Responses and Key Findings

S. 2 – Understanding PR

- Personal Understanding of PR - *High*
- PR is a Shared Responsibility - *High*
- Desired outcomes of PR – *Variable*
  - Application of Risk
  - Stewardship
  - Public confidence and trust

    Industry – *Higher*

    Consultants – *Mid*

    Govt – *Lower*

Responses and Key Findings

S. 3 – Application of PR

- Similar scores across employer groups
- **Trust** and working relationships – ***Low***
- **Professional Competence** – High *but* **biased** to one's own employer group
- **Application** of PR in business areas
  - Engineering – *High*
  - Stewardship - *Mid*
  - Cruise and Appraisals – *Low*
  - Monitoring - *Low*

Responses and Key Findings

S. 4 – Assoc. of BC Forest Professionals

- Standards for Accepting Members - *High*
- Accessible information – *High*
- Standards and Guidance - *Mid*
- Assessing Member Competence - *Low*
- Disciplinary process – *Variable*
  - Industry slightly *Higher* than Govt

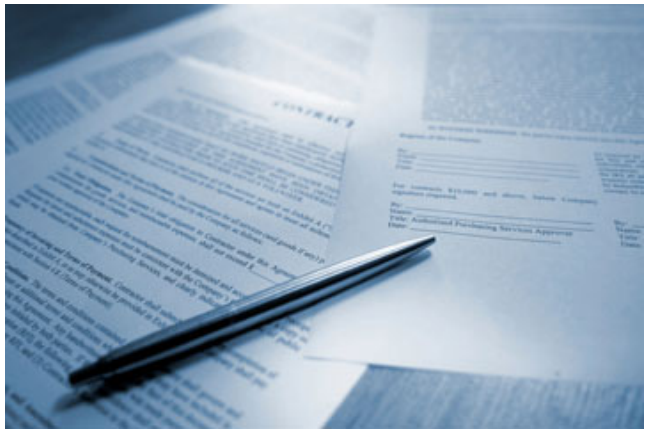
ASSOCIATION OF BC FOREST PROFESSIONALS

Responses and Key Findings

S. 5 – Personal Professional Practice

Based on ABCFP Bylaws and Standards of Practice

- **High,** *but* contrasts with scores for s. 3 Application of PR
- Areas for improvement:
  - Peer reviews
  - Document professional development and decisions
  - Maintain currency in practice
  - Bring unresolved issues to attention of the ABCFP (disciplinary process)



Responses and Key Findings

S. 6 – Plans and Submissions

Variable responses by employer group:

- Pressure by reviewer to modify plan
- Plan quality:
  - clear and understandable
  - free of errors and omissions
  - verifiable and measurable.
- Need for rationales – by submitter *and* DDM

  e.g. "Trust me, I'm an RPF".
- Timing of approvals variable

Responses and Key Findings

Comments : Themes and Threads

Reflect lack of....

- understanding and support for PR
- trust between professionals
  "Fox guarding the hen house"
  "Industry manages to bottom-line"
- understanding of different roles & responsibilities (RPF vs. licensee)
- consistency in application of PR

- Concerns with...
  - quality of work & professional competence
  - ABCFP and accountability processes

Summary

Survey responses and results demonstrate....

- *High interest in PR – as a topic*
- *Variable understanding & support for PR*
- *Application of PR varies by person, location and business area.*
- *Consistency between regions by employer groups*
- *Different views based on employer group - gov't vs. tenure holder vs. consultant*

Conclusions

To advance PR, we need to....

- *Improve understanding of PR:*
- *Increase trust between industry/govt*
- *Clarify roles & responsibilities within PR system*
- *Apply PR consistently (where appropriate)*
- *Improve understanding and application of accountability processes (e.g. ABCFP, C&E)*

Next Steps

Use results to....

- *Advance workshops (interior districts)*
- *Identify Barriers and Opportunities to PR*
- *Build PR work plan*

- *Improve (shorten) this year's survey – Sept. '11*
- *Measure, Report and Celebrate Success !*

http://www.for.gov.bc.ca/hth/timten/FRPA_implementation/Professional_Reliance.htm

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